## **PUBLIC SERVICE**

# Winlink for ARES—Part II

By Jerry Reimer, KK5CA ARRL South Texas Section Emergency Coordinator Note: Part I appeared in August 2004, QST, pp 82–83.

## Sharing the Knowledge

A presentation was prepared for the ARRL West Gulf Division convention in Austin, Texas in August 2003. On July 23, 2003, the ARRL Board of Directors said there are situations when ARES "...must have the capability to pass traffic across the nation quickly and accurately." This was the perfect statement to introduce the power of the Winlink 2000 modules and features to the ARRL, NTS and ARES leadership assembled at the convention. Compact disks containing the presentation, plans, instructions and software, were distributed to the sixteen ARES Emergency Coordinators in attendance. During the weeks following the convention, additional TELPAC gateway stations became operational in several other Texas cities and counties.

A revision to the Section Emergency Plan recommends ARES groups in the largest population counties utilize Paclink, TELPAC Internet gateway stations and possibly a local PMBO. Less populated counties are encouraged to consider at least one Winlink capable HF PACTOR station. All ARES groups should have portable digital message terminal capabilities, using Airmail or Paclink and hardware controllers. With the various available Winlink 2000 module combinations, an ARES group can now provide maximum flexibility to meet nearly any digital message requirement, local or nationwide.

## Paclink

Introduced at the September 2003 ARRL/TAPR Digital Communications Conference, Paclink, a Winlink 2000 client module, interfaces commercial e-mail programs such as MS *Outlook* or MS *Outlook Express* to packet radio. This provides a countywide and nearly transparent, Internet substitute for those agencies using it. Paclink serves as a miniature e-mail server on any *Windows 2000 Pro*, *XP Pro* or *XP Home* edition. It can operate as a single fixed or mobile user, or may be located on a single computer on a LAN that supports multiple user computers within a



The map showing the Harris County (Texas) ARES Winlink 2000 Digital Packet Network.

served agency. To the e-mail program, Paclink is set up as a separate account, just as would be set up for any other e-mail account. The same e-mail program can be used for normal Internet e-mail and for packet. The Paclink mini-server program simply gives the e-mail program access to packet radio, where it continues to use the SMTP e-mail protocol uninterrupted. This greatly simplifies training new users amid the confusion and stress of an emergency incident. It allows the served agency employees to use their *own* e-mail program in their own offices transparently, and without having to quickly learn unfamiliar procedures.

Because Paclink may use the optional *AGW Packet Engine* (AGWPE) as a control interface, it enables a wider variety of hardware packet controllers to be used, including packet controller emulation with the computer sound card. Paclink uses the new Microsoft .NET Framework 1.1, which is downloadable as an update for *Windows 2000* or *XP*.

To the e-mail program, Paclink appears as a separate account, much as would be set up for different e-mail users or POP3 servers. The same e-mail program can be used for normal Internet e-mail and for packet. Paclink simply gives the e-mail program access to the packet radio account.

Installing and initially configuring Paclink is a bit more challenging than installing a simple terminal program and hardware TNC, but the capabilities it provides are astounding.

## **ARES Dedicated Winlink PMBO**

To reduce any possible vulnerability and dependence upon the nine existing Winlink mail servers, an ARES dedicated Winlink PMBO has been established in Harris County. Intended to operate primarily on VHF FM, this PMBO distributes ARES digital messages both locally and across the Internet.

Like politics, emergency incidents are overwhelmingly local events. The presence of an ARES dedicated PMBO all but guarantees the ability to move digital messages among the local ARES groups and their customers, quickly and accurately, even when Internet access is not available. When outside Internet access is available, customers outside the local area are served as easily, and nearly as quickly, as are local customers. Should all else fail, messages may still be moved beyond the affected area on HF using an SCS PACTOR 3 controller to a myriad of existing Winlink HF PMBOs.

## An Addition to ARES Capabilities

Winlink 2000 is proving to be an outstanding addition to the capabilities of ARRL Field Services, providing nearly real-time radio e-mail service for all served agencies and the public. It can work in harmony with the resources of the existing manually operated NTS (National Traffic System) and the NTS Digital services to cover all parts of our county, region and country with ARES providing the connections to the served agencies within the ARRL Sections. Winlink 2000 can greatly enhance the operation of all these combined resources. It is robust in speed, interoperability and ease of use, and can survive the loss of infrastructure. It can provide those we serve with what they need.

With encouragement and support from Harris County Emergency Management and many selfless Amateur Radio operators, the plan continues towards full implementation. Periodic workshops are providing the knowledge and hands-on experience enabling ARES members and the agencies they serve to become confident and efficient in using this system.

There are many packet compatible terminal programs and hardware TNCs with unique features. Some of these are well suited for keyboard-to-keyboard communications. None can approach the integration with the existing Internet e-mail infrastructure and provide our community's served agencies with the capabilities of the Winlink 2000 TELPAC and Paclink modules. Where an existing packet radio network exists, Winlink can become operational very quickly, but an existing packet network is not a requirement. The only question remaining to be answered is which other ARES groups will recognize the imperative need of their served agencies for a flexible and powerful digital message system and simply implement the components of an already existing, reliable and operationally proven digital system. Perhaps, it would be best to ask the agencies we serve. After all, the customer is king!

## References

• Winlink Development Team: Vic Poor, W5SMM; Rick Mouthing, KN6KB; Steve Waterman, K4CJX; Hans Kessler, N8PGR.

• Introduction to Winlink 2000, OST, June 2002, page 31.

• TELPAC-Winlink 2000's New Telnet Packet Bridge, OST, October 2003, page 39.

• TELPAC and Paclink-Streamlined AX.25 Packet Radio Server and Client for a Full Service Ham Radio Messaging Network, ARRL/TAPR Digital Communications Conference, September 2003.

• www.winlink.org, www.airmail2000. com, groups.yahoo.com/group/telpacpaclink/, groups.yahoo.com/group/ wl2kecomm/.

## **MOVING TARGET 2004**

By Frank Drake, Jr, KL7IPV Las Vegas Radio Amateur Club Public Information Officer

On April 1, 2004, local emergency services, FEMA and other national organizations held an emergency exercise to test the reactions and capabilities of Nevada's and national emergency services. Personnel in Las Vegas. Laughlin, Carson City, Nevada and Bullhead City and Kingman, Arizona were involved in the exercise called "Moving Target 04." The major incident took place in Laughlin, Nevada, involving a terrorist plan to explode a large dirty bomb in that area. The exercise took place when the terrorist bomb exploded prematurely along the Colorado River in Laughlin and required the response of all agencies. Ham radio operators in Laughlin and Las Vegas were on hand to support the exercise.

Prior to the exercise, amateurs were asked to sign up to take part in the exercise and were told no more than the name of the exercise and the time of the event. The probable location was known but the timetable and the scenario were unknown to all. Amateur operators were stationed in Laughlin and Las Vegas hospitals, the Clark County Health District and the Clark County Government Center Building. Howard Mark, K3HM, coordinated the amateurs assigned to Lake Mead Hospital, Sunrise Hospital and other hospitals. Coordinating the use of Amateur Radio operators in the Clark County Government Center Building (CCGC) and the Laughlin was Clark County Nevada ARES Emergency Coordinator Charlie Kunz, AA5OJ.

In the Clark County Government Center, the upper level of the building housed the Emergency Communications Center (ECC) for Amateur Radio operators. The building's cafeteria in the lower level had a section separated from the rest of the floor for use by emergency services from Las Vegas Metro Police Dept, Clark County Fire Dept, Clark County Health District, FBI, FEMA by telephone, Clark County, Nevada, ARES and others involved in the exercise.

The exercise was coordinated by the Clark County Office of Emergency Management (CCOEM) in the CCGC and as each part of the scenario was completed, the next step was allowed to proceed. Jim O'Brien, CCOEM Manager, instructed when the next step was to start. Vern Garman, KØEGA, was in the section with FEMA and the others. Vern was the interface for the Amateur Radio community and was in direct contact with the ECC. The ECC relayed to him all traffic received from the amateurs at the hospital locations, CC Health District and CC Laughlin. As each step advanced, Vern let each location know the step and coordinated the Amateur Radio activity with the activity of the exercise.

In the ECC, Amateurs manned radio and computers that allowed them to communicate with each of the hospitals, the various emergency services in Southern Nevada, government agencies in Carson City, Nevada and Bullhead City, Arizona and the CC in Laughlin. Radio was used on 40 meters to communicate to Carson City, CB REACT radio on standby



Art Sheldon, K7ZE (left), and Jack Cook, N8RRL, watch the two computer monitors as the exercise progresses.

KL7IPV PHOTO



Vern Garman, KØEGA, was the interface for the Amateur Radio community and was in direct contact with the Emergency Communications Center.

for local communications. VHF and UHF radios on local repeaters located on 7 surrounding mountain tops and 1 repeater in Arizona. Repeaters were also used for the 927 MHz frequencies. Simplex VHF frequencies were used as well, giving the Amateur Radio operators 20 assigned frequencies for the exercise. Two computers allowed the amateurs to follow the events as they occurred from Laughlin and also be in touch with every agency within the CCGC on the closed inhouse EOC Web and the Internet. The total communications effort encompassed all the technologies open to the Amateur Radio operators and showed the capabilities available when Amateur Radio ops are asked to participate in an emergency.

The exercise went as expected and the response to the effort was well received by all the agencies involved. The exercise was resolved and closed at approximately noon. Each location of radio operators was secured and most amateurs were released shortly thereafter. Vern Garman, KØEGA, stayed and took part in the final critique. The exercise critique ended at approximately 4 PM.

#### The Final Message

This was the final message to all after the event took place: "Thank you very much for

## **Field Organization Reports**

Compiled by Linda Mullally, KB1HSV

## **Public Service Honor Roll**

#### June 2004

This listing is to recognize radio amateurs whose public service performance during the month indicated qualities for 70 or more total points in the following 6 categories (as reported to their Section Managers). Please note the maximum science of the network of the section for the sec

reported to their Section Managers). Please note the maxi-mum points for each category: 1) Participating in a public service net, using any mode. — I point per net session; maximum 40. 2) Handling formal messages (radiograms) via any mode. — I point for each message handled; maximum 40. 3) Serving in an ARRL-sponsored volunteer position: ARRL Field Organization appointee or Section Manager, NTS Net Manager TGC Director TCC member, NTS official or any Manager, TCC Director, TCC member, NTS official or ap-pointee above the Section level. —10 points for each posi-tion; maximum 30.

tion; maximum 30.
4) Participation in scheduled short-term public service events such as walk-a-thons, bike-a-thons, parades, simulated emer-gency tests and related practice events. This includes off-the-air meetings and coordination efforts with related emergency groups and served agencies. —5 points per hour (or any portion thereof) of time spent in either coordinating and/or operating in the public service event; no limit.
5) Participation in an unplanned emergency response when the Amatour Partie covertor is on the scene. This also is an information of the service event; and limit.

5) Participation in an unplanned emergency response when the Amateur Radio operator is on the scene. This also in-cludes unplanned incident requests by public or served agencies for Amateur Radio participation. —5 points per hour (or any portion thereof) of time spent directly involved in the emergency operation; no limit.
 6) Providing and maintaining a) an automated digital sys-tem that handles ARRL radiogram-formatted messages;
 b) a Web page or e-mail list server oriented toward Amateur Badio public service —10 points per item

Radio public service -10 points per item.

Amateur Radio stations that qualify for PSHR 12 consecu-tive months, or 18 out of a 24- month period, will be awarded a certificate from Headquarters upon written notification of qualifying months to the Public Service Branch of Field and Educational Services at ARRL HQ.

845	340	KZ7T	WB2ZCM	AC5XK
AB2IZ	K4BEH	KB2SNP	W2LC	KB2SNP
555	330	236	215	195
W7TVA	KC2MBC	KA2GJV	N2QZ	K9JPS
545	322	234	205	191
N2LTC	AD5KE	KC2MHI	WI2G	KAØDBK
435	290	231	204	190
KC2HUV	K8AE	WA1QAA	KK3F	N8IO
410	280	227	AL7N	185
N2YJZ	K2MPE	N7EIE	203	K2AN
392	275	225	W5OMG	KC2MQU
W2MTA	WB1CHU	WB1CHU	202	177
378	265	KB2CCD	KB5PGY	KA2BCE
N2YBB	W5IM	N2ECR	K2ABX	176
370	250	221	200	N2JRS
KB2DQ	WA9ZTY	NN2H	W8MMN	171
365	240	220	KB3GFC	KCØHOX
Ka27N7	KB2KOJ	W2FPG	W7ARC	

vour participation and execution of the Moving Target 04 exercise which took place yesterday in Laughlin and Las Vegas. We couldn't have done it without you.'

#### From the County's Official Press **Release:**

"Representatives from more than 30 organizations will participate in a hazardous materials exercise dubbed 'Exercise Moving Target.' The exercise scenario depicts a national threat alert that terrorists may have access to a 'dirty bomb' that they plan to detonate in a metropolitan area in the western United States.

"For the purpose of exercise play only, on the morning of April 1, a white van loaded with terrorists and a radiological dispersion device are traveling through Laughlin. A routine traffic accident investigation on the corner of State Route 163 and Casino Drive in Laughlin prompts the anxiety-ridden terrorists, whose van is close to an accident, to detonate their dirty bomb.

"The explosion creates massive damage, a crater that measures four feet deep and a chaotic scene. First responders arrive on the scene to battle a blaze with the initial thought that this may be the vehicle law enforcement has been looking for.

"One of the training objectives of this exercise is for Clark County's Office of Emergency Management and the Nuclear Waste Division of Comprehensive Planning to refine our impact assessment studies," said Jim O'Brien, Office of Emergency Management Manager.

"Under the Nuclear Waste Policy Act, Clark County is responsible for assessing economic, social, public health, safety and environmental impacts that are likely to result from the Yucca Mountain Project.

Clark County plays a leading role when emergencies happen, particularly when they rise to the level of a statewide or national crisis. Since the events of September 11th, we have continued to facilitate various exercises, with a stronger emphasis on terrorism and hazardous materials,' said O'Brien."

Amateur Radio was able to provide backup communications to all participating agencies with the 29 Clark County ARES/RACES and 5 Mohave County ARES/RACES volunteers. We tested the capabilities of communications systems including the ARES/RACES, Tri-State 440 MHz, and the MCARS VHF linked repeaters.

Thanks to Charlie Kunz, AA5QJ; Dan Starr, AA7I; Art Sheldon, K7ZE, and Vern Garman, KØEGA, for their help in producing the summary of this article.

#### Section Traffic Manager Reports June 2004

The following ARRL Section Traffic Managers reported: AK, AL, AR, AZ, CO, CT, DE, EMA, ENY, EPA, EWA, GA, ID, IL, IN, KS, LA, MDC, ME, MI, MO, MS, NC, NE, NFL, NH, NLI, NJJ, NNY, NTX, OH, OK, ORG, SB, SDG, SFL, SJV, SNJ, STX, TN, VA, VT, WCF, WI, WMA, WNY, WPA, WV, WWA, WY

#### Section Emergency Coordinator Reports June 2004

The following ARRL Section Emergency Coordinators re-ported: AK, AZ, CO, EWA, GA, IN, KY, LA, MI, MO, NC, NE, NFL, NLI, NNJ, SD, SFL, SJV, SNJ, STX, SV, VA, VT, WMA.

#### Brass Pounders League June 2004

The BPL is open to all amateurs in the US, Canada and US possessions who report to their SMs a total of 500 points or a sum of 100 or more origination and delivery points for any calendar month. All messages must be handled on amateur frequencies within 48 hours of receipt in standard ARRL radiogram format.

Call	Orig	Rcvd	Sent	Dlvd	Total
KK3F	26	1166	1122	44	2358
WB5ZED	70	1127	1054	42	2293
KA5KLU	0	954	883	37	1874
N2LTC	0	789	789	43	1621
KW1U	0	805	722	3	1530
N1IQI	0	365	1129	Ō	1494
W1GMF	0	382	998	35	1415
W4EAT	0	693	668	3	1364
ABØWR	0	541	623	0	1164
N5SIG	12	599	460	56	1127
K7BDU	16	535	562	6	1119
K9JPS	0	524	32	511	1067
AE5V	3	497	426	40	966
W4DAC	9	430	413	26	878
WX4H	0	324	464	11	799
KF4WIJ	0	345	342	21	708
W7TVA	51	233	206	78	568
NRZF	70	198	254	7	529
KA2ZNZ	34	233	226	23	516
W9IHW	0	252	43	216	511

BPL for 100 or more originations plus deliveries: KK5GY

The following station qualified for BPL in previous months, but was not recognized in this column: (May) WB4GGS 502. (April) K2YFF 133. Q57~

170 N3YTD K5ER 159 AD4BL 158 KC8VOA 156 KB5JBV 154 NC2F 153 KD5CZM 150 N2JBA WA2YBM N150 K5DPG 149 K7EAJ 143 K8KHZ K5DPG 149 K7EAJ 143 K8KHZ K9BZL 140 K7BFL KA5KLU WB4NCW 138 N9VE 133 NN7H KO4SY 131 KA0O KV5AN 133 NN7H KO4SY 131 I30 W3ZON N9RGX WX4J H25 N1IST	124 WB8RCR 120 K2UL KW1U W1GMF K9FHI AG9G N5OUJ K4IWW AD4XV W4DAC ACSVN W3BBQ N2AKZ 118 KD5TXD KD5ONS 115 WA2YL W7QM N3RB W72V W7QM N3RY N3RB W72V W7QM N3RY N3RB W72V M70 W72V M70 W72V W70 N3RB W72V W70 N3RB W72V W70 N3RB W72V W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB W70 N3RB N7LV 110 W70 N3RB N7LV 110 W70 N3RB N7LV 110 W70 N3RB N7LV 110 W70 N3RB N7LV 110 W70 N3RB N7LV N10 N3C N7LV N10 N3C N7LV N10 N3C N7LV N10 N3C N7LV N10 N7LV N10 N3C N7LV N10 N7LV N10 N3C N7LV N10 N3C N7LV N10 N7LV N10 N3C N7LV N10 N3C N7LV N10 N3C N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N10 N7LV N7LV N10 N7LV N7LV N7LV N7LV N7LV N7LV N7LV N7LV	WB2KNS 108 KB5ILY 107 K2GW WA2GUP W5CU 106 W3CB 104 N8FXH W5PY 102 W2DWR KB0DTI N4FNT 100 WN0Y WA8SSI K1YCQ N1TPU W9CBE KB5TCH W4CAC N17PU W3CBE KB5TCH W4CAC N17PU W3CSIE KB5TCH W4CAC N12PU K5SIG AA8SN KG40QA KC2EOT W3SIG AA8SN KG40QA KC2EOT W3CSI K5SIG AA8SN KG40QA KC2EOT W3CSI K5SIG AA8SN KG40QA KC2EOT W3CSI K5SIG AA8SN KC2EOT W3CSI K5SIG AA8SN KC2EOT W3CSI K5SIG AA8SN KC2EOT W3CSI K5SIG AA8SN KC4COQA K2EOTL W4CAC N17XP K5SIG AA8SN KC4COQA K2EOTL W4CAC N17XP K5SIG AA8SN KC4COQA K2EOTL W4CAC N17XP K5SIG M100 W0HXB 98 W1ALE 96 KJ7SI K3CQF WD4LSS AI4DV	95 WG8Z AA3SB K3CN KK1A 94 W6QZ W9NXC 91 W22 W9NXC 91 W22C W41JVV 90 KCUTL W3TWV N3KB N3WK N3OR W42CO W3TWV N3KB N3WK N3OR W4CKS K2BCL W3IM K1JPG K74WJJ N7YSS W4CKS K2BCL W3IM K1JPG K2OH K4FUM W50YH	K2YYF W5XX AF2K W2DSX 84 AE5V 82 K3IN W4FAL 81 KC2IYC KA7TTY W3NJ K22VC AB7A W3NJC N3ZOC AB7AN K7GXZ W8CPG K4WKT K7GXZ W8CPG K8KV W3AJC N3ZOC AB7AN K7GXZ W8CPG K4WKT K7GXZ W8CPG K8KV W3AUQF K7GXZ W8CPG K8KV W2AUQF K6JT 73 KC6SKK WA1YOF K4DND 72 KC6NBI K4BMH 71 W4DCH K10 K4BMH 71 W4DCH K10 K10 K10 K10 K4BMH 71 K10 K10 K10 K10 K10 K10 K10 K10 K10 K1
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The following stations qualified for PSHR in previous months, but were not recognized in this column: (April) ABØWR 110, KBØDTI 97, ABØUY 95, NØZIZ 93, KIØBK 92, WAØLYK 80, (May) KZ7T 310, KABEH 120, AFANS 110, N1YQU 100, K4FUM 90, W4WXA 90, K4WKT 90, WB4GGS 90, W9NXC 90, WB4BIK 80.

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